



The Episcopal / Anglican Diocese of Egypt with North Africa and the Horn of Africa  
**HARPUR MEMORIAL HOSPITAL IN SADAT CITY**

**MAY 2013 UPDATE**



**Our mission is to serve the community in Sadat City and surrounding villages by providing high-quality affordable healthcare to all, regardless of social, economic and religious status**

This report provides an update of Harpur Memorial Hospital in Sadat City, Egypt. The hospital opened in December 2010 and it has successfully served the community for over two years. The number of patients has increased dramatically, and in 2012 the hospital served over 27,000 patients through its outpatient clinics. In February 2013, the surgical department and the inpatient services opened.

## Background

Sadat City is an industrial city situated 90 kilometres north-west of Cairo off the Cairo-Alexandria desert road. The population of Sadat City is 300,000 and it is expected to reach 1,000,000 within ten years. The hospital also serves patients from villages in the surrounding area. In addition to the outpatient clinics, current in-patient facilities include five rooms with fifteen beds, major and minor operating rooms, recovery room, ICU, and a x-ray unit. The planned future capacity of the hospital is 75 beds.

The goals of the hospital are to provide primary and preventative services to meet four fundamental needs:

- (1) **Family Health Care:** preventative health services and family medicine for all groups in the community
- (2) **Women's Health Services:** family planning, pre- and post-natal maternity care, general obstetrics and gynaecology, a community health education
- (3) **Occupational Health Care:** primary care for industrial workers, emergency treatment in response to industrial accidents, preventative healthcare at work and occupational health training;
- (4) **Emergency and first aid services** to treat serious accidents and injuries in the local area.

In 1994, the Diocese was approached by local leaders with a request to set up a hospital which could provide similar services as Harpur Memorial Hospital in Menouf. This hospital, located about 2 hours drive from Sadat City, was founded in 1910 and due to its excellent reputation it serves over 100,000 patients each year. The two hospitals complement each other, with Sadat City more focused on primary, preventative and emergency health care, and Menouf focused on tertiary care.



# Statistics

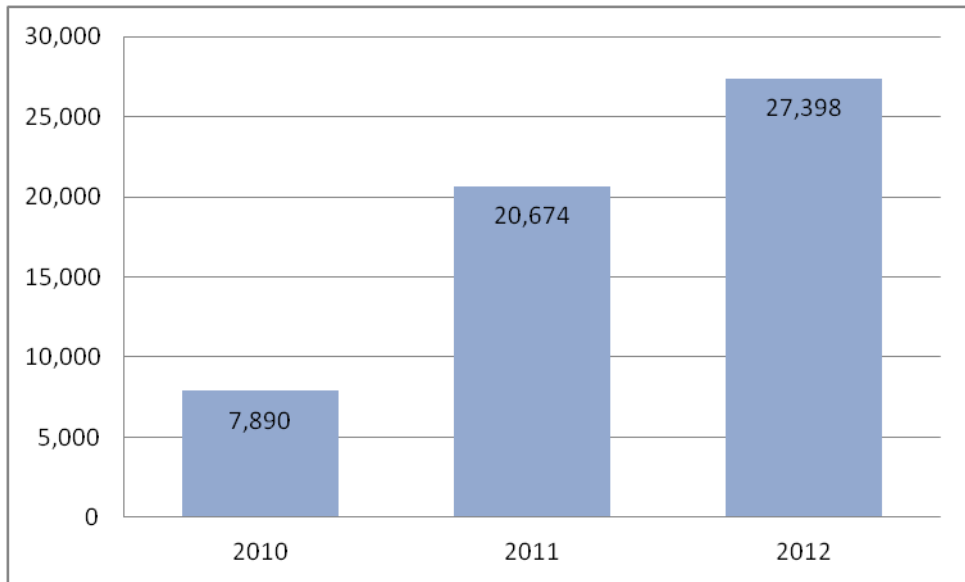
## Number of Outpatients

In 1996, the Diocese established a temporary clinic in Sadat City to satisfy the urgent need for basic medical services and to establish a presence in the city. In 2010, this clinic treated 7,890 patients.

Since the hospital opened in December 2010, the number of patients has grown dramatically. In 2012 the hospital served **27,398 patients** through its outpatient clinics (see graph on right).

From January – April 2013 there were **7,492 outpatients**. This is an increase from 2012, as **6,846 outpatients** were treated in January–April 2012.

Number of Outpatients (2010–2012)



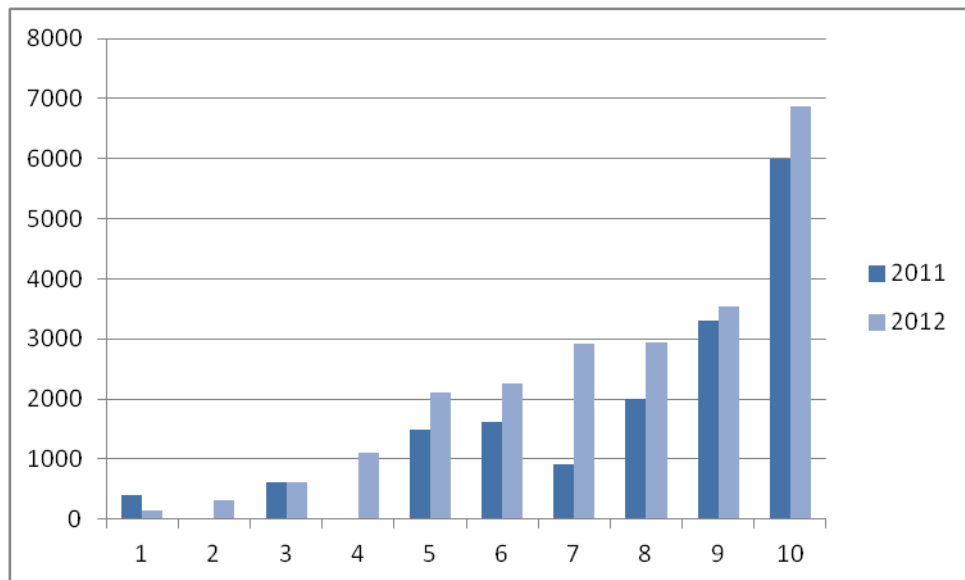
## Outpatient Clinics

In 2012, the hospital offered the following outpatient clinics;

1. Gynaecology and obstetrics
2. Physiotherapy
3. ENT
4. Orthopaedics
5. Dermatology
6. Dental
7. Internal medicine
8. Ophthalmology
9. Paediatrics
10. General medicine

The graph on the right compares the number of patients at each of the outpatient clinics in 2011 and 2012.

Number of Patients at Outpatient Clinics (2011 and 2012)

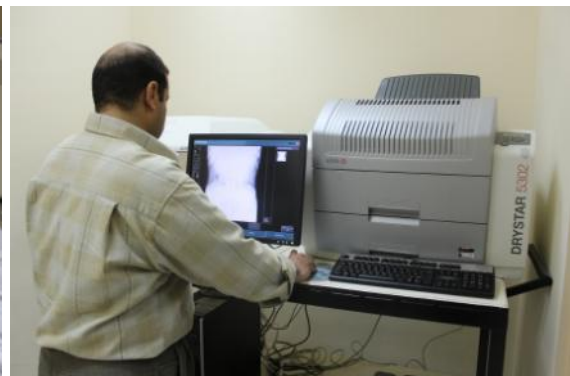


## Diagnostic Tests and Lab

The hospital offers the standard laboratory tests, as well as x-rays, ECGs (echocardiograms) and ultrasounds, and is gradually increasing these services.

In 2012, there were:

- 2,645 laboratory tests
- 1,199 x-rays
- 322 ECGs
- 265 ultrasounds



## Surgical and Inpatient Services

In February 2013, the hospital received permission from the Ministry of Health to start surgical operations and open the inpatient services. The hospital passed the inspection of the Ministry of Health officials, and the hospital has now received the official operating license.

The first operation, an emergency appendix operation, took place on the 7th of February 2013. The first baby, Yousef Ahmed, was delivered at the hospital on the 10th of March 2013 (pictured right). From 7 February until the 14th April, the hospital performed 37 major operations, and many minor operations.



### Surgery and Inpatient Facilities

Current in-patient facilities include five rooms with fifteen beds, major and minor operating rooms, recovery room and intensive care unit.



The Major Operating Room



The Minor Operating Room



The Intensive Care Unit



An Inpatient Room

## Staff

The Hospital Director is Dr. Samir Rizkalla, who is also the Director of Harpur Memorial Hospital in Menouf. Dr. Martin Aljabi, who has previous hospital management experience in Syria, has been working as the Administrative Manager since January 2013.

There are currently 13 doctors consulting at the hospital, as well as 11 nurses, 2 radiologists, 2 lab assistants, 1 pharmacist, and 11 administrative staff. Some of the staff are pictured right.

The hospital is open 7 days a week. The outpatient clinics are open from 8am-10pm each day, with two shifts of doctors, nurses and other staff. The emergency department is open 24 hours.



### Strategic Planning Medical Conference

Harpur Memorial Hospital in Sadat City was one of eight Christian hospitals in Egypt which took part in a Strategic Planning Medical Conference hosted by the Diocese in February 2013. The purpose was to develop a strategic plan for transforming these hospitals into centres of excellence. Harpur Memorial Hospital in Sadat City is part of the Christian hospital medical network which was set up after the conference, thus enabling the hospital to co-operate more with other hospitals in Egypt.



## Community Outreach

### Contracts with Businesses

The hospital now has contracts with 34 local businesses to provide medical care to their employees. Hospital staff are visiting businesses to promote the hospital and to encourage them to establish a contract with the hospital.

### Advertising

In February 2013, the hospital advertised in 11,500 houses in Sadat City, through attaching a small advertisement to the gas bills. An increase of patients was noticed following the advertising campaign, and the hospital plans to do further advertising.

### Mobile Medical Clinic

Each week, doctors from both Harpur Memorial Hospitals conduct a medical outreach to local villages using our mobile medical clinic. In 2012, 1,285 people were examined during 17 medical outreaches, and in 2013 the number of services and outreaches have increased due to donor support. Patients who need further treatment are referred to either of the hospitals, at a discounted price. This raises the profile of the hospitals in surrounding villages. This year, we are working partnership with Masr el-Kheir (an Islamic charity chaired by the Grand Mufti) for these outreaches.



# Testimonies

## Patient Testimonies

*"I am from Kafr Daoud, a small village near Sadat City. I first came to Harpur Memorial Hospital in Menouf in 1996. The doctor who examined my knee told me what to expect and exactly what he said happened. These doctors are very professional, and I completely trust their treatment. All of the staff have loyalty in their work, they show respect to patients, and they are kind. They have high morals, and this is how medicine should be. I only trust the doctors here, and I have never been to another hospital since."*



*"I found more care in this hospital than I've found in other private hospitals in Cairo and 6<sup>th</sup> of October City. Thank you for your dedication, the care of all the nurses, doctors and staff, and your concern for my recovery."* Hamdy Abd-Aleem, Assistant to the General Manager of the National Bank.

*"I burnt myself badly, and I have to come every day to change the bandages on my arm. Initially, I went to the government hospital in Sadat City but I was concerned about the dirtiness of the hospital. I now come to this hospital because it is clean and because they are concerned with infection control."*

One man came for a chest examination. We referred him to Harpur Memorial Hospital in Menouf for further examinations. He was so happy with the care he received that he said he would never go to another hospital again. This Muslim man referred to the hospital as "a sanctuary."

An engineer who lives in Sadat City with his wife and two daughters tells all of his neighbours to come to Harpur Memorial Hospital in Sadat City because of the care that is provided. When his daughter was very sick, the full time paediatric doctor, Dr Amani, checked on her every 2 hours, even though the nurses were also checking on her. The engineer was full of admiration for the care that his daughter received, and also for the care the hospital provides to his wife who comes to the hospital regularly because she has chest problems.

One patient with a wound on his arm which needed a suture. He told the doctor that the reason he came to the hospital was because others had told him about the quality of the service and the cleanliness and carefulness about sterilisation.

## Staff Testimonies

Dr. Amani William (pictured right with a patient), is a full-time paediatric doctor, and has worked at the hospital since it opened. She says *"I started working here after I attended a Christian medical conference. In my heart, I wanted to serve in a hospital which showed care for patients and showed God's love for them. Patients always tell me that this hospital is different than other hospitals as the doctors really care for the patients. Many also comment on our honesty as we do not take bribes or take extra money from patients."*



Mrs. Amal, one of the receptionists, says that *"most people who are treated here comment that it is better than other hospitals which do not have a good system. At the other hospitals, there is a long waiting time, you are only assured good treatment if you pay a bribe, and there is a lack of sterilisations and cleanliness. Many people comment about how clean this hospital is."*



## Hospital Needs

Harpur Memorial Hospital in Sadat City is thankful for the support of the many partners who have enabled this ministry through prayer and financial giving. We thank the Lord for the ministry and for the growth of this new hospital. Please pray for all of the staff and patients, and for the needs of the hospital.

### Medical Gas Supply

The Medical Gas system supply system pipes medical gas from the basement (pictured below left) to the inpatient areas (pictured below right). The system is fully operational, but the installation costs were higher than expected and we are praying for funds to cover the remaining costs.



### Electricity Generator

Sadat City is currently experiencing almost daily power outages from several minutes to several hours. These are predicted to get worse during the hottest months of the summer. The hospital is in urgent need of a back-up electricity generator so that when power outages occur, the back-up generator automatically switches on to ensure a continuous flow of electricity.

This is particularly crucial for the intensive care unit, operating room, incubator, and in-line gas system. Purchasing an electricity generator will enable the hospital to open its Intensive Care Unit.

## Partner with Us

As a ministry of the Episcopal / Anglican Diocese of Egypt with North Africa and the Horn of Africa, Harpur Memorial Hospital in Sadat City seeks "to serve our neighbour's in Christ name" through providing medical care.



For more information about Harpur Memorial Hospital in Sadat City, please contact:

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